

TERMS AND CONDITIONS FOR THE PROVISION OF SERVICES BY ELECTRONIC MEANS

§ 1

General

1. Pursuant to Article 8(1)(1) of the Act of 18 July 2002 on the provision of services by electronic means (Journal of Laws 2019.123, i.e. of 2019.01.21 as amended), Jamalex Sp. z o.o. with its registered office in Kłodz, 7 Przemysłowa Street, 64-130 Rydzyna near Leszno, hereby sets the regulations for the provision of services by electronic means.
2. These Terms and Conditions (hereinafter referred to as the "Terms and Conditions") specify:
 - a) the types and scope of services provided electronically;
 - b) the terms and conditions for the provision of services by electronic means;
 - c) the conditions for concluding and terminating contracts for the provision of services by electronic means;
 - d) the procedure for complaint proceedings in the field of providing services by electronic means.
3. The Terms and Conditions are available free of charge on the <https://www.manurackpallets.com/> website.

§ 2

Definitions

1. Civil Code - Act of 23 April 1964 - Civil Code.
2. UŚUDE - Act of 18 July 2002 on the provision of services by electronic means.
3. PT - Act of 16 July 2004 on Telecommunications Law.
4. GDPR – Regulation (EU) 2016/679 of the European Parliament and of the Council on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC.
5. UoODO – ACT of 10 May 2018 on the protection of personal data.
6. Copyright – ACT of 4 February 1994 on copyright and related rights.
7. Terms of Service – these Terms and Conditions.
8. Personal data – within the meaning of the GDPR – means information about an identified or identifiable natural person ("data subject"); an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of a natural person;
9. Forms – a graphical user interface issued by a website, used to prepare and generate an electronic document or provide a specific functionality.
10. Service Provider - Jamalex Sp. z o.o. with its registered office in Kłodz, 7 Przemysłowa Street, 64-130 Rydzyna near Leszno
11. Service Recipient – anyone who uses the Services or uses the <http://ww.jamalex.pl> in any other lawful manner .
12. Services – services provided electronically.
13. Provision of services by electronic means – the performance of services provided without the simultaneous presence of the parties.
14. ICT system – a set of IT devices and software cooperating with each other.
15. Measures communication electronic – Solutions technical, w
This ICT devices i cooperating z them Tools programmatic, enabling

individual communication at a distance using data transmission between ICT systems, in particular e-mail.

§ 3

Types and scope of Services

The Service Provider provides the following Services electronically:

1. Access to contact details, data related to the current activity of the Service Provider.
2. Free access to information.

§ 4

Technical requirements

1. In order to use the website properly, it is required to install a web browser:
 - a) Internet Explorer 9+;
 - b) Chrome 33+ or
 - c) Mozilla Firefox 27+ or
 - d) Opera 12.1+or
 - e) Safari 3+.
2. In your web browser, you need JavaScript enabled and cookies to be added.

§ 5

Terms and conditions for the provision of services, conclusion and termination of contracts for the provision of services by electronic means

1. An agreement for the provision of services by electronic means is concluded by the Service Recipient starting to use a given service. The use of a given service by the Service Recipient takes place on the terms and conditions indicated in these Terms and Conditions.
2. In fulfilment of its obligation specified in Article 6(1) of the Act of 18 July 2002 on the provision of services by electronic means (Journal of Laws 2019.123, as amended), the Service Provider informs that the use of the Services is related to the transmission of data via the public Internet, and therefore it is subject to a risk characteristic of the Internet.
3. The User is obliged to use the Internet System only in accordance with the Terms and Conditions, applicable law and good practices, including in particular, but not exclusively, adopted for the use of the Internet and services provided through it.
4. It is prohibited for the Service Recipient to provide illegal content, as well as to take actions that may cause disruption or damage to the website.
5. The Service Provider shall not be liable to the Service User for any damages resulting from the disabling of access to data with unlawful content.
6. The Service Recipient may terminate the use of a given service at any time. In the event that the Service Recipient leaves the website, the agreement for the provision of services by electronic means is terminated automatically without the need to submit additional statements by the parties.

§ 6

Complaint procedure in the field of providing services by electronic means

1. Service recipients have the right to file complaints in matters related to the services provided.
2. Complaints should be submitted in writing, by registered mail to the address of the Service Provider's registered office indicated in § 2 point 10) of the Terms and Conditions.
3. The Service Provider shall endeavour to ensure that complaints are considered within 14 days of their receipt by the Service Provider.
4. The Service Provider shall immediately notify the complainant of the result of the complaint in writing or via e-mail to the e-mail address provided in the application.

§ 7

Final provisions

1. The Service Recipient declares that he has read the Terms and Conditions and accepts them in their entirety. The use of the <https://www.manurackpallets.com> website is only possible if you accept these terms and conditions.
2. The Service Provider has the right to block access to the website or its part for important reasons, including in particular in the event of irregularities in the use of the website or the occurrence of circumstances that could expose the Service Recipient or the Service Provider to damage.
3. The Service Provider is entitled to perform:
 - a) changes to the data contained within the website;
 - b) changes in the technical parameters of the website;
 - c) temporary or permanent restriction of the availability of the website, complete withdrawal of the website, of which the Service Provider should be informed by placing relevant information on the website's pages.
4. The provisions of the Terms and Conditions do not exclude the possibility for Service Recipients who are consumers to invoke mandatory provisions of law governing the protection of consumer rights.
5. In matters not regulated in the Terms and Conditions, the provisions of Polish law, including the Act of 23 April 1964 – the Civil Code and the Act of 18 July 2002 on the provision of services by electronic means, as well as other applicable provisions of law, shall apply accordingly.
6. The <https://www.manurackpallets.com> address contains content protected by copyright, industrial property law and intangible goods protected by intellectual property law. None of this content, in particular text, graphics, trademarks, logotypes, icons, photographs, programs, presented on the website may be reproduced or distributed in any form and in any way without prior permission. The Service Recipient undertakes to use the content of the website only for permitted own use.
7. These Terms and Conditions enter into force on March 1, 2026.